

INSURANCE COMPANY "LEV INS"
1700 Sofia,
67 A "Simeonovsko shose" Blvd.



**IN THE EVENT OF A TRAFFIC
ACCIDENT ABROAD, CALL OUR
TOLL-FREE 24/7 NUMBER:
+359 800 10 200**

INFO-CARD

IN THE EVENT OF A TRAFFIC ACCIDENT ABROAD, YOU SHOULD TAKE THE FOLLOWING ACTIONS:

ACTION 1:

- TAKE AT LEAST TWO PANORAMIC PHOTOS OF THE CAR ACCIDENT FROM DIFFERENT ANGLES, SHOWING ALL PARTICIPANTS (YOUR VEHICLE AND THE OTHER ONE(S)) AS WELL AS THE ROAD SECTION, THE MARKINGS AND THE ROAD SIGNS.
- SAVE THE GPS COORDINATES OF THE LOCATION WHERE THE ACCIDENT OCCURED.

ACTION 2:

CALL IMMEDIATELY TO OUR TOLL FREE
24/7 NUMBER **+359 800 10 200** OR
CONTACT OUR LOCAL PARTNERS IN:

POLAND: +359 882 210 200
GREECE: +30 697 007 0010
ITALY: +39 349 246 6511
ROMANIA: +40 219 810
ENGLAND: +44 177 275 4912

ACTION 3:

- **DON'T SIGN ANY DOCUMENTS THAT YOU DON'T UNDERSTAND, CONSULT OUR EXPERTS FIRST!**
- **DON'T SIGN THE POLICE ISSUED PENALTY / FINE IF YOU DON'T UNDERSTAND WHAT IT SAYS!**
- **WE WILL BE AVAILABLE TO HELP YOU WITH TRANSLATION AND LEGAL ASSISTANCE.**

ACTION 4:

**DON'T ASSUME RESPONSIBILITY FOR
THE ACCIDENT BEFORE CONSULTING
WITH OUR EXPERTS!**

IC Lev Ins JSC operates with a network of partners in ITALY, ROMANIA, POLAND, GREECE AND ENGLAND with emergency telephone lines for assistance in the event of accidents in the respective country. Experts from these networks will provide you with legal and translation assistance regarding the completion of documents and your follow-up actions in relation to a traffic accident.

OBLIGATIONS OF THE INSURED:

The driver of a motor vehicle involved in an accident abroad is obliged, **after calling +359 800 10 200** or our partner numbers in the respective country, to email insurance company IC "LEV INS" JSC at [greencard@lev-ins.com](mailto:greenecard@lev-ins.com) explaining the mechanism, the circumstances, and the damages of the traffic accident, as well as to send photos, and GPS-coordinates of the vehicle at the time of the accident.

USEFUL TIPS:

- 1** Always carry a double sided protocol (DSP) because the text in Bulgarian is identical to the protocols from other European countries.
- 2** In the event of an accident, the hologram section of the Green Card certificate must remain with you, the other part is exchanged with the parties involved in the accident. In case you are left with the original only, provide a copy.
- 3** It is important to write down the contact information of the other participants in the accident, if any - name, phone number and email.

Following these instructions will result in a problem-free management of the accident, as well as a reduction of the cost of your insurance in accordance with legal provisions.